**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?
   2. What can Pepper do?
2. How is Pepper expected to help HSBC?
   1. List some general expectations.
   2. Provide a specific example.
3. How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)
4. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.
   2. Provide a specific example of a human job at HSBC that could be replaced by Pepper.
5. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.
   2. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.
6. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.